







## MINISTRY OF AGRICULTURE, LIVESTOCK & FISHERIES

KENYA CEREAL ENHANCEMENT PROGRAMME – CLIMATE RESILIENT AGRICULTURAL LIVELIHOODS WINDOW (KCEP-CRAL) P.O. BOX 30028 - 00100, KILIMO HOUSE, CATHEDRAL ROAD, NAIROBI

REQUEST FOR PROPOSALS (firm's selection) FOR CONSULTING SERVICES TO DEVELOP AND OPERATIONAIZE A KNOWLEDGE MANAGEMENT, COMMUNICATION AND VISIBILITY SYSTEM.

MOALF/SDA/KCEP-CRAL/RFP/003/2017

CLOSING DATE: 11th DECEMBER, 2017

AT: 11.00 AM

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## SECTION I: LETTER OF INVITATION

Dear Consultant,

Kenya Cereal Enhancement Programme-Climate Resilient Agricultural Livelihoods Window (KCEP-CRAL) invites proposals from eligible and competent consultancy firms or consortium of firms specializing in Knowledge Management (KM), Communication and Visibility (CV) to submit proposals for the Development and Operationalization of a Knowledge Management, Communication and Visibility System as per the ToR provided.

Consulting firms may submit their proposals in association with others firms in a consortium arrangement. They are advised to be keen on the information provided under the Appendix to Information to consultants (A.I.T.C.) and the Special conditions of the Contract (S.C.C.).

A firm will be selected under **Quality and Cost-Based Selection** and the procedures described in this RFP.

The **original** and **two copies** of the tender must be delivered to:

The Principal Secretary, State Department of Agriculture, P.O. Box 30028-00100, Kilimo House, cathedral road, Nairobi Tel: 0770174188

on or before 11<sup>th</sup> December 2017 at 11.00am (EAT) clearly marked "REQUEST FOR PROPOSALS FOR CONSULTING SERVICES TO DEVELOP AND OPERATIONALIZE OF A KNOWLEDGE MANAGEMENT, COMMUNICATION AND VISIBILITY SYSTEM FOR KCEP-CRAL PROGRAMME: MOALF/SDA/KCEP-CRAL/PROC/RFP/003/2017 and the envelopes MUST be sealed.

Technical proposal will be opened on  $11^{th}$  December 2017 at 11.150 a.m. in the presence of the candidates' representatives who choose to attend at the boardroom on  $7^{th}$  floor, Kilimo House

Yours sincerely.

For: KCEP-CRAL PROGRAMME

## SENIOR PROGRAMME COORDINATOR

- 1.1 Interested bidders may obtain further information from and inspect the tender document in English at the office of KCEP-CRAL procurement office, KALRO-NARL, Waiyaki way, before the tender closing date from 8.30 am to 4.30 pm on Mondays to Fridays, except on public holidays.
- **1.2** The document may also be downloaded FREE OF CHARGE from the Ministry's website: **http://www.kilimo.go.ke** under "**tender**" links or from the National Treasury's IFMIS portal:
  - http://www.supplier.treasury.go.ke/site/tenders.go/index.php/public/te nders or from http://www.kcepcral.go.ke/tenders/ or obtain a hard copy of the tender document from KCEP-CRAL procurement office at KALRO-NARL, Room 6 upon payment to KCEP-CRAL, a non-refundable fee of KES. 1,000 or 12 USD (through a bankers cheque only) or direct deposit to Equity Bank: (code: 68); Account NO: 1510263657085; Mayfair branch (code 151); SWIFT CODE: EQBLKENA.
- 1.3 Bidders who download the document from the above website(s) are required to submit their particulars (name & address of the firm, contact person & their mobile number) to the KCEP CRAL official procurement email address: (tenders.kcepcralprogramme@gmail.com), using their official email addresses. All bidders are also advised to <u>regularly</u> visit the above Ministry's website, to obtain any additional information/addendum on the tender that may be issued before the closing date.
- 1.4 Complete technical and financial proposals and their copies (one) are to be put in two different envelopes clearly marked "technical proposal" and "financial proposal", and both sealed into one outer envelope, clearly marked with the tender reference number and title and be deposited in the MOALF's tender box situated on the ground floor, at the reception, Kilimo house or be addressed and mailed to:

The Principal Secretary, State Department of Agriculture, Ministry of Agriculture, Livestock & Fisheries, PO Box 30028-00100, Kilimo house, Cathedral road, Nairobi.

so as to be received on or before 11th December, 2017 at 11.00 A.M.

- 1.5 Prices quoted should be net inclusive of all taxes and delivery must be in Kenya Shillings and shall remain valid for 120 days from the closing date of the tender.
- **1.7** Tenders will be opened immediately thereafter in the presence of the bidders or their representatives who choose to attend, at the Ministry's board room.

#### **SECTION II: - INFORMATION TO CONSULTANTS (ITC)**

#### 2.1 Introduction

- 2.1.1 The Client named in the Appendix to "ITC" will select a firm among those invited to submit a proposal, in accordance with the method of selection detailed in the appendix. The method of selection shall be as indicated by the procuring entity in the Appendix.
- 2.1.2 The consultants are invited to submit a separate Technical Proposal and a Financial Proposal, or a Technical Proposal only, as specified in the Appendix "ITC" for consulting services required for the assignment named in the said Appendix. A Technical Proposal only may be submitted in assignments where the Client intends to apply standard conditions of engagement and scales of fees for professional services which are regulated as is the case with Building and Civil Engineering Consulting services. In such a case the highest ranked firm of the technical proposal shall be invited to negotiate a contract on the basis of scale fees. The proposal will be the basis for Contract negotiations and ultimately for a signed Contract with the selected firm.
- 2.1.3 The consultants must familiarize themselves with local conditions and take them into account in preparing their proposals. To obtain firsthand information on the assignment and on the local conditions, consultants are encouraged to liaise with the Client regarding any information that they may require before submitting a proposal and to attend a pre-proposal conference where applicable. Consultants should contact the officials named in the Appendix "ITC" to arrange for any visit or to obtain additional information on the pre-proposal conference. Consultants should ensure that these officials are advised of the visit in adequate time to allow them to make appropriate arrangements.
- 2.1.4 The Procuring entity will provide the inputs specified in the Appendix "ITC", assist the firm in obtaining licenses and permits needed to carry out the services and make available relevant project data and reports.
- 2.1.5 Please note that (i) the costs of preparing the proposal and of negotiating the Contract, including any visit to the Client are not reimbursable as a direct cost of the assignment; and (ii) the Client is not bound to accept any of the proposals submitted.
- 2.1.6 The procuring entity's employees, committee members, board members and their relative (spouse and children) are not eligible to participate.
- 2.1.7 The price to be charged for the tender document shall be Kshs. 1,000/= (USD 12.0).
- 2.1.8 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

#### 2.2 Clarification and Amendment of RFP Documents

- 2.2.1 Consultants may request a clarification of any of the RFP documents only up to seven [7] days before the proposal submission date. Any request for clarification must be sent in writing by paper mail, cable, telex, facsimile or electronic mail to the Client's address indicated in the Appendix "ITC". The Client will respond by cable, telex, facsimile or electronic mail to such requests and will send written copies of the response (including an explanation of the query but without identifying the source of inquiry) to all invited consultants who intend to submit proposals.
- 2.2.2 At any time before the submission of proposals, the Client may for any reason, whether at his own initiative or in response to a clarification requested by an invited firm, amend the RFP. Any amendment shall be issued in writing through addenda. Addenda shall be sent by mail, cable, telex or facsimile to all invited consultants and will be binding on them. The Client may at his discretion extend the deadline for the submission of proposals.

#### 2.3 Preparation of Technical Proposal

- **2.3.1** The Consultants proposal shall be written in English language.
- **2.3.2** In preparing the Technical Proposal, consultants are expected to examine the documents constituting this RFP in detail. Material deficiencies in providing the information requested may result in rejection of a proposal.
- **2.3.3** While preparing the Technical Proposal, consultants must give particular attention to the following:
  - (i) If a firm considers that it does not have all the expertise for the assignment, it may obtain a full range of expertise by associating with individual consultant(s) and/or other firms or entities in a joint venture or sub-consultancy as appropriate. Consultants shall not associate with the other consultants invited for this assignment. Any firms associating in contravention of this requirement shall automatically be disqualified.
  - (ii) For assignments on a staff-time basis, the estimated number of professional staff-time is given in the Appendix. The proposal shall however be based on the number of professional staff-time estimated by the firm.
  - (iii) It is desirable that the majority of the key professional staff proposed be permanent employees of the firm or has an extended and stable working relationship with it.
  - (iv) Proposed professional staff must as a minimum, have the experience indicated in Appendix, preferably working under conditions similar to those prevailing in Kenya.

- (v) Alternative professional staff shall not be proposed and only one Curriculum Vitae (CV) may be submitted for each position.
- **2.3.4** The Technical Proposal shall provide the following information using the attached Standard Forms;
  - (i) A brief description of the firm's organization and an outline of recent experience on assignments of a similar nature. For each assignment, the outline should indicate *inter alia*, the profiles of the staff proposed, duration of the assignment, contract amount and firm's involvement.
  - (ii) Any comments or suggestions on the Terms of Reference (ToR), a list of services and facilities to be provided by the Client.
  - (iii) A description of the methodology and work plan for performing the assignment.
  - (iv) The list of the proposed staff team by specialty, the tasks that would be assigned to each staff team member and their timing.
  - (v) CVs recently signed by the proposed professional staff and the authorized representative submitting the proposal. Key information should include number of years working for the firm/entity and degree of responsibility held in various assignments during the last ten (10) years.
  - (vi) Estimates of the total staff input (professional and support staff staff-time) needed to carry out the assignment supported by bar chart diagrams showing the time proposed for each professional staff team member.
  - (vii) A detailed description of the proposed methodology, staffing and monitoring of training, if Appendix "A" specifies training as a major component of the assignment.
  - (viii) Any additional information requested in Appendix "A".
- **2.3.5** The Technical Proposal shall not include any financial information.

#### 2.4 Preparation of Financial Proposal

2.4.1 In preparing the Financial Proposal, consultants are expected to take into account the requirements and conditions outlined in the RFP documents. The Financial Proposal should follow Standard Forms (Section D). It lists all costs associated with the assignment including; (a) remuneration for staff (in the field and at headquarters), and; (b) reimbursable expenses such as subsistence (per diem, housing), transportation (international and local, for mobilization and demobilization), services and equipment (vehicles, office equipment, furniture, and supplies), office rent, insurance, printing of MOALF/SDA/KCEP-CRAL/RFP/003/2017\_ Develop KM and CV System Page 7 of 73

- documents, surveys, and training, if it is a major component of the assignment. If appropriate, these costs should be broken down by activity.
- 2.4.2 The Financial Proposal should clearly identify as a separate amount, the local taxes, duties, fees, levies and other charges imposed under the law on the consultants, the sub-consultants and their personnel, unless Appendix "A" specifies otherwise.
- 2.4.3 Consultants shall express the price of their services in Kenya Shillings (Ksh).
- 2.4.4 Commissions and gratuities, if any, paid or to be paid by consultants and related to the assignment will be listed in the Financial Proposal submission Form.
- 2.4.5 The Proposal must remain **valid for 120 days** from the closing date of the tender. During this period, the consultant is expected to keep available, at his own cost, the professional staff proposed for the assignment. The Client will make his best effort to complete negotiations within this period. If the Client wishes to extend the validity period of the proposals, the consultants shall agree to the extension.

#### 2.5 Submission, Receipt, and Opening of Proposals

- 2.5.1 The original proposal (Technical Proposal and, if required, Financial Proposal; see section 2.4) shall be prepared in indelible ink. It shall contain no interlineation or overwriting, except as necessary to correct errors made by the firm itself. Any such corrections must be initialed by the persons or person authorized to sign the proposals.
- 2.5.2 For each proposal, the consultants shall prepare the number of copies indicated in Appendix "A". Each Technical Proposal and Financial Proposal shall be marked "ORIGINAL" or "COPY" as appropriate. If there are any discrepancies between the original and the copies of the proposal, the original shall govern.
- 2.5.3 The original and all copies of the Technical Proposal shall be placed in a sealed envelope clearly marked "TECHNICAL PROPOSAL," and the original and all copies of the Financial Proposal in a sealed envelope clearly marked "FINANCIAL PROPOSAL" and warning: "DO NOT OPEN WITH THE TECHNICAL PROPOSAL". Both envelopes shall be placed into an outer envelope and sealed. This outer envelope shall bear the submission address and other information indicated in the Appendix "ITC" and be clearly marked, "DO NOT OPEN, EXCEPT IN PRESENCE OF THE OPENING COMMITTEE."
- 2.5.4 The completed Technical and Financial Proposals must be delivered at the submission address on or before the time and date stated in the Appendix

- "ITC". Any proposal received after the closing date and time for submission of proposals shall be returned to the respective consultant unopened.
- 2.5.5 After the deadline for submission of proposals, the Technical Proposal shall be opened immediately by the opening committee. The Financial Proposal shall remain sealed and deposited at a secured place and under a responsible office of the client department up to the time for public opening of financial proposals.

#### 2.6 Proposal Evaluation General

- 2.6.1 From the time the bids are opened to the time the Contract is awarded, if any consultant wishes to contact the Client on any matter related to his proposal, he should do so in writing at the address indicated in the Appendix "ITC". Any effort by the firm to influence the Client in the proposal evaluation, proposal comparison or Contract award decisions may result in the rejection of the consultant's proposal.
- 2.6.2 Evaluators of Technical Proposals shall have no access to the Financial Proposals until the technical evaluation is concluded.
- 2.6.3 Any effort by a tenderer to influence Kenya Cereal Enhancement Programme-Climate Resilient Agricultural Livelihoods Window (KCEP-CRAL) in its decisions on tender evaluation, tender comparison, or contract award shall result in the rejection of the Tenderer's tender.

### 2.7 Evaluation of Technical Proposal

2.7.1 The evaluation committee appointed by the Client shall evaluate the proposals on the basis of their responsiveness to the Terms of Reference, applying the evaluation criteria as follows;

		Points
(i)	Specific experience of the consultant related to the assignment	(5-10)
(ii)	Adequacy of the proposed work plan and	, ,
( )	methodology in responding to the terms of reference	(20-40)
(iii)	Qualifications and competence of the key staff for the assignment	(30-40)
(iv)	Suitability to the transfer of Technology Programme (Training)	(0-10)
	Total Points	100

Each responsive proposal will be given a technical score (St). A proposal shall be rejected at this stage if it does not respond to important aspects of the Terms of Reference or if

it fails to achieve the minimum technical score indicated in the Appendix "ITC".

#### 2.8 Public Opening and Evaluation of Financial Proposal

- 2.8.1 After Technical Proposal evaluation, the Client shall notify those consultants whose proposals did not meet the minimum qualifying mark or were considered non-responsive to the RFP and Terms of Reference, indicating that their Financial Proposals will be returned unopened after completing the selection process. The Client shall simultaneously notify the consultants who have secured the minimum qualifying mark, indicating the date and time set for opening the Financial Proposals and stating that the opening ceremony is open to those consultants who choose to attend. The opening date shall not be sooner than seven (7) days after the notification date. The notification may be sent by registered letter, cable, telex, facsimile or electronic mail.
- 2.8.2 The Financial Proposals shall be opened publicly in the presence of the consultants' representatives who choose to attend. The name of the consultant, the technical scores and the proposed prices shall be read aloud and recorded when the Financial Proposals are opened. The Client shall prepare minutes of the public opening.
- 2.8.3 The evaluation committee will determine whether the financial proposals are complete (i.e. whether the consultant has costed all the items of the corresponding Technical Proposal and correct any computational errors. The cost of any un priced items shall be assumed to be included in other costs in the proposal. In all cases, the total price of the Financial Proposal as submitted shall prevail.
- 2.8.4 While comparing proposal prices between local and foreign firms participating in a selection process in financial evaluation of Proposals, firms incorporated in Kenya where indigenous Kenyans own 51% or more of the share capital shall be allowed a 10% preferential bias in proposal prices. However, there shall be no such preference in the technical evaluation of the tenders. Proof of local incorporation and citizenship shall be required before the provisions of this sub-clause are applied. Details of such proof shall be attached by the Consultant in the financial proposal.
- 2.8.5 The formulae for determining the Financial Score (Sf) shall, unless an alternative formulae is indicated in the Appendix "ITC", be as follows:- $Sf = 100 \times \frac{Fm}{F}$  where Sf is the financial score; Fm is the lowest priced financial proposal and F is the price of the proposal under consideration. Proposals will be ranked according to their combined technical (St) and financial (Sf) scores using the weights (T=the weight given to the Technical Proposal: P = the weight given to the Financial Proposal; T + P = I) indicated in the Appendix. The combined technical and financial score, S, is calculated as follows: S = St x T

- % +  $Sf \times P\%$ . The firm achieving the highest combined technical and financial score will be invited for negotiations.
- 2.8.6 The tender evaluation committee shall evaluate the tender within a maximum 30 days from the date of opening the tender.
- 2.8.7 Contract price variations shall not be allowed for contracts not exceeding one year (12 months).
- 2.8.8 Where contract price variation is allowed, the variation shall not exceed 15% of the original contract price.
- 2.8.9 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

## 2.9 Negotiations

- 2.9.1 Negotiations will be held at the same address as "address to send information to the Client" indicated in the Appendix "ITC". The aim is to reach agreement on all points and sign a contract.
- 2.9.2 Negotiations will include a discussion of the Technical Proposal, the proposed methodology (work plan), staffing and any suggestions made by the firm to improve the Terms of Reference. The Client and firm will then work out final Terms of Reference, staffing and bar charts indicating activities, staff periods in the field and in the head office, staff-months, logistics and reporting. The agreed work plan and final Terms of Reference will then be incorporated in the "Description of Services" and form part of the Contract. Special attention will be paid to getting the most of what the firm can offer within the available budget and to clearly defining the inputs required from the Client to ensure satisfactory implementation of the assignment.
- 2.9.3 Unless there are exceptional reasons, the financial negotiations will not involve the remuneration rates for staff (no breakdown of fees).
- 2.9.4 Having selected the firm on the basis of, among other things, an evaluation of proposed key professional staff, the Client expects to negotiate a contract on the basis of the experts named in the proposal. Before contract negotiations, the Client will require assurances that the experts will be actually available. The Client will not consider substitutions during contract negotiations unless both parties agree that undue delay in the selection process makes such substitution unavoidable or that such changes are critical to meet the objectives of the assignment. If this is not the case and if it is established that key staff were offered in the proposal without confirming their availability, the firm may be disqualified.
- 2.9.5 The negotiations will conclude with a review of the draft form of the Contract. To complete negotiations, the Client and the selected firm will initial the agreed Contract. If negotiations fail, the Client will invite the firm whose proposal received the second highest score to negotiate a contract.

2.9.6 The procuring entity shall appoint a team for the purpose of the negotiations.

#### 2.10 Award of Contract

- 2.10.1 The Contract will be awarded following negotiations. After negotiations are completed, the Client will promptly notify other consultants on the shortlist that they were unsuccessful and return the Financial Proposals without opening of those consultants who did not pass the technical evaluation.
- 2.10.2 The selected firm is expected to commence the assignment on the date and at the location specified in Appendix "A".
- 2.10.3 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.
- 2.10.4 The procuring entity may at any time, prior to notification of tender award terminate or cancel procurement proceedings without entering into contract and shall not be liable to any person for the termination.
- 2.10.5 The procuring entity shall give prompt notice with 14 (Fourteen) day of the termination to the tenderers and such notice shall contain reasons for termination.
- 2.10.6 To qualify for contract awards, the tenderer shall have the following:
  - (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
  - (b) Legal capacity to enter into a contract for procurement
  - (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
  - (d) Shall not be debarred from participating in public procurement.
  - (e) Shall have fulfilled tax obligations.
  - (f) The firm has not been convicted of corrupt or fraudulent practices.

#### 2.11. Confidentiality

2.11.1 Information relating to evaluation of proposals and recommendations concerning awards shall not be disclosed to the consultants who submitted the proposals or to other persons not officially concerned with the process, until the winning firm has been notified that it has been awarded the Contract.

#### 2.12 Corrupt or fraudulent practices

- 2.12.1 The procuring entity requires that the consultants observe the highest standards of ethics during the selection and award of the consultancy contract and also during the performance of the assignment. The tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.12.2 The procuring entity will reject a proposal for award if it determines that the consultant recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- 2.12.3 Further, a consultant who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.

## Appendix to information to consultants

#### Clause Reference

- 2.1 The name of the Client is: Kenya Cereal Enhancement Programme Climate Resilient Agricultural Livelihoods Window (KCEP-CRAL)
- 2.1.1 The method of selection is: Quality and Cost-Based Selection (QCBS).
- 2.1.2 Technical and Financial Proposals are requested: **YES**

The name, objectives, and description of the assignment is: to Undertake the Development and Operationalization of a Knowledge Management, Communication and Visibility System.

With the main objectives being to:

- 1. Improve the Programme performance and results through enhanced learning, knowledge sharing, communication and visibility; and using communication strategically and
- 2. Systematically to reach and engage different stakeholders, key implementing partners and county staff to fulfill programme goals and objectives
- 2.1.3 A pre-proposal conference will be held: **NO.**

The name(s), address (es) and telephone numbers of the Client's official(s) are: The Senior Programme Coordinator, KCEP-CRAL, MOALF, SDA, P.O. Box 30028-00100, Kilimo House, Cathedral Road, Nairobi. Tel:0770 174 188.email address:tenders.kcepcralprogramme@gmail.com

- 2.1.4 The Client will provide the following inputs:
  - Access to all publicly available information & documentation required by the Consultant(s).
- 2.3.3 (ii) The estimated number of professional staff months required for the assignment is: **FIVE** 
  - (iv) The minimum required experience of proposed **three** professional staff is:-

Must have a minimum of 10 years of proven extensive knowledge and experience in developing and operationalizing knowledge management, communication and visibility strategies/systems, as well as experience in providing on-job training to key stakeholders in the use of such system; background in Donor (e.g. EU, IFAD, World Bank, etc) KM, Communication and Visibility requirements, tools, approaches, systems, etc. The other two should have a minimum of 10 years' experience MOALF/SDA/KCEP-CRAL/RFP/003/2017 Develop KM and CV System

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communication and media experience, and/or visibility, branding, experience in system designs and advanced knowledge and skills in IT and advocacy.

Training is a specific component of this assignment: **YES** 

(viii) Additional information in the Technical Proposal includes: Refer to TOR provided and ToRs provided.

## 2.5.2 Consultants must submit an original and: two copies of both the technical and financial proposals.

#### 2.5.3 **Taxes**

a) "Taxes" means all present and future taxes, levies, duties, charges, assessments, deductions or withholdings whatsoever, including any interest thereon, and any penalties and fines with respect thereto, wherever imposed, levied, collected, or withheld pursuant to any regulation having the force of law and "Taxation" shall be construed accordingly.

#### b) **Local Taxation**

- i). Nothing in the Contract shall relieve the Contractor and/or his Sub-Contractors from their responsibility to pay any taxes, statutory contributions and levies that may be levied on them in Kenya in respect of the Contract. The Contract Price shall include all applicable taxes and shall not be adjusted for any of these taxes.
- ii). The Contractor shall be deemed to be familiar with the tax laws in the Employer's Country and satisfied themselves with the requirements for all taxes, statutory contributions and duties to which they may be subjected during the term of the Contract.
- iii.) In instances where discussions are held between the Employer and the Contractor regarding tax matters, this shall not be deemed to constitute competent advice and hence does not absolve the Contractor of their responsibility in relation to due diligence on the tax issue as per 2.5.3 above.

#### **Tax Deduction** c)

- i). If the Employer is required to make a tax deduction by Law, then the deduction shall be made from payments due to the Contractor and paid directly to the Kenya Revenue Authority. The Employer shall upon remitting the tax to Kenya Revenue Authority furnish the Contractor with the relevant tax deduction certificates.
- ii). Where the Contractor is paid directly by the Financiers and the Employer is not able to deduct tax, then the Contractor will be required to pay the tax deduction to Kenya Revenue Authority in the name of the Employer and furnish the Employer with an original receipt thereof as evidence of such

payment. In absence of the said evidence, the Employer will not process any subsequent payments to the Contractor.

#### d) Tax Indemnity

- i) The Contractor shall indemnify and hold the Employer harmless from and against any and all liabilities, which the Employer may incur for any reason of failure by the Contractor to comply with any tax laws arising from the execution of the Contract whether during the term of the Contract or after its expiry.
- ii) The Contractor warrants to pay the Employer (within fourteen (14) days of demand by the Employer), an amount equal to the loss, liability or cost which the Employer determines has been (directly or indirectly) suffered by the Employer for or on account of the Contractor's Tax liability arising from the Contract.
- iii) Where the amount in 2.5.3.d (ii) above remains unpaid after the end of the fourteen (14) days moratorium, the Employer shall be entitled to compensation for financing charges
- 2.5.4 Proposals must be submitted no later than 11th December 2017 at 11.00 a.m.
- 2.5.6 The address to send information to the Client is:

Senior Programme Coordinator KCEP-CRAL Programme KALRO-NARL KABETE Grounds. P.O BOX 30028-00100 Nairobi. Waiyaki Way email:tenders.kcepcralprogramme@gmail.com

- 2.5.6 The minimum technical score required to pass will be 70%.
- 2.5.7 The whole evaluation will be completed within 30 days from the date of opening of tenders
- 2.5.8 There may be some negotiations with the recommended consultant firm upon completion of evaluation.
- 2.5.9 The assignment is expected to commence upon execution of the contract and holding of the inception meeting at KCEP-CRAL Boardroom.

#### CRITERIA FOR EVALUATING THE PROPOSALS

## (A) PRELIMINARY EVALUATION/MANDATORY REQUIREMENTS (YES/NO)

<u>#</u>	Mandatory Requirement	Submitted Yes/ No
1	Valid Certificate of registration/incorporation.	
<u>2</u>	Valid tax compliance certificate (2017-2018).	
<u>3</u>	Audited and certified financial statements for the last three years. Must be Signed and Stamped by Directors	
<u>4</u>	Company profile using the business questionnaire provided should be duly filled, stamped and signed	
<u>5</u>	Duly filled and signed form of technical proposal in the format provided	
<u>6</u>	A separate sealed and labeled envelope containing the "financial proposal".	
<u>7</u>	A completely filled, Signed and stamped mandatory business questionnaire	
8	Duly filled and signed declaration of debarment in the provided format	
9	Duly serialized, paginated bid document including a referenced Table of contents for all the attachments in the bid document	
<u>10</u>	Submission of the Required Number of Copies One Original and Two Copies	
11	Duly filled and signed Manufacturer's Authorization Form or Certificate of Agency /Dealership/ Authorised Partner where applicable of the System / Software Proposed.	

Note: Bidders Meeting all requirements i.e, YES in all shall be responsive and proceed to the second stage of Evaluation, Technical Evaluation.

Those that shall be non-responsive shall not proceed to the next stage of Evaluation.

## (B) TECHNICAL EVALUATION CRITERIA:

# Part (i) - Qualifications/experience/work plan/methodology/training

NO.	CRITERIA	MAX SCORE	POINTS SYSTEM(marks)	SCORES AWARDED
1.	Experience of the consultancy firm related to the assignment:	25	21212(marmo)	
а	Minimum of 10 year experience in undertaking designing/developing and operationalizing of Knowledge Management, Communication and Visibility Strategies/System for recognized institutions and specifically in agricultural and rural development related systems.	10	5- 9 years – 5 points.  Above 10 years – 10 points.	
b	Minimum of 10 year eexperience in Communication aspects in international organizations such as UN (e.g IFAD and Donors (e,g. EU, World Bank, etc), involving multiple sub-projects, multiple donors, contractors and agencies and specifically aspects of EU Communication requirements	8	5-9 years – 5 points.  Above 10 years – 8 points.	
C	Minimum of 10 year eexperience in undertaking assignments on Visibility, advocacy and Branding aspects in international organizations such as UN (e.g. IFAD) and Donors (e.g EU, World Bank) involving multiple sub-projects, multiple donors, contractors and agencies and specifically aspects of EU visibility requirements	7	5-9 years – 5 points.  Above 10 years – 7 points.	
2.	Approach and methodology	40		
а	<ul> <li>Proposed Approaches, Processes and Instruments to carry out the development and operationalization of the Strategies/System.</li> </ul>	15	Maximum 15 points.  Maximum points of 5 marks for sound approach, Process and Instrument – max. 5 points and ability to demonstrate how to operationalize/evidence of previously works – max 5 points	

NO.	CRITERIA	MAX SCORE	POINTS SYSTEM(marks)	SCORES AWARDED
b	<ul> <li>Adequacy of the response to the scope of work/understanding of the ToR, including the degree of innovativeness, compatibility, user- friendliness, security enhancement.</li> </ul>	20	Maximum 20 points  Demonstration of the understanding of the ToR and scope– Max. 10 points Innovativeness to achieve the task – max. 5 points Ability to demonstrated how the final product will be linked with other existing systems/compatibility/easy to use and secure system – max 5 points	
С	<ul> <li>Proposed work plan to carry out the task and robust KM and Communication and Visibility system.</li> </ul>	5	Maximum 5points	
3.	Qualifications & competence of key staff.	35		
а	<ul> <li>The lead consultant should have a minimum of a Master's degree in IT and Computer Sciences, Agricultural/Rural Development, Natural Resource/Climate change Information, Economics or any other relevant areas.</li> <li>Must have a minimum of 10 years of designing and implementing Knowledge Management Strategy and Systems, Communication and Visibility Strategies,</li> <li>A background/knowledge/experien ce in Donors' (e.g. IFAD, EU, World Bank, etc) Knowledge Management, Communication and Visibility Approaches/Framework and requirements.</li> </ul>	10	Master's degree, 10 years' experience and ten successful studies – 6 points, above 10 years' experience and above ten successful surveys – 10 points.  Certified Copies of the Certificates shall be required.  NOTE: Evidence of successful completion of the previous work will be required. Evidence of the Certificates shall also required.	

NO.	CRITERIA	MAX	POINTS	SCORES
		SCORE	SYSTEM(marks)	AWARDED
b	• At least 2 professionally qualified & experienced team of consultants, with a Minimum Master's degree and not less than 10 years experiences in Knowledge Management, Communication and Visibility		Master's degree,10 years' experience and at least two consultants – 6 points, above 10 years' experience and more than two consultants – 10 points NB:-Attach certified degree certificates as evidence	
С	• Demonstrate that each of the three consultants proposed to the assignment have the right mix of skills for their respective responsibility to complete the assignment within the desired period of THREE months.	15	Maximum of five points for each consultant.	
	• TOTAL MARKS	100		

#### NOTE: THE PASSMARK FOR THE ABOVE TECHNICAL EVALUATION IS 70%.

Total Score shall be =0.7\*Tech Score

Only Bidders who shall attain 70% and above shall proceed for Financial Evaluation.

## (C) Financial Evaluation

After the technical evaluation is completed the consultants who have submitted proposals shall be informed of the results, the technical points assigned to each consultant and shall notify those consultants whose proposals did not meet the minimum qualifying mark or were considered non-responsive to the RFP and TOR that their financial proposals will be returned unopened after the signature of the contract.

The consultants that have secured the minimum qualifying mark, shall be notified the date, time, and place set for opening the financial proposals.

The opening date shall be defined allowing sufficient time for consultants to make arrangements to attend the opening of the financial proposals. The financial proposals shall be opened publicly in the presence of representatives of the consultants who choose to.

The name of the consultant, the technical points, and the proposed prices shall be read aloud and recorded when the financial proposals are opened.

The financial score shall be weighted as follows: Fin Score=Lowest bid Price/ Proposal Bid Price\*30

#### (D) Combined Score

The total score shall be obtained by weighting the technical Scores and Financial scores and adding them.

The total score formulae is:

Total Score=a\*TechScore+b\*FinScore

Where a and b are the ratio whose combined Value shall be Total Score=0.7\*TechScore+0.3\*Fin Score

#### (E) Award Criteria

The successful proposal shall be the responsive proposal with the highest Combined score, in accordance with the procedures and criteria set out, the scores assigned to the technical and financial proposals under clause (b) and (c).

#### (F) Negotiations

The bidder offering the highest evaluated combined Score shall be recommended for award, upon successful negotiations.

If negotiations fail to yield positive results, KCEP-CRAL shall negotiate with the second evaluated ranked bidder based on the scores of both the technical and financial evaluation.

The accounting officer may negotiate with the person who submitted the successful proposal and may request and permit changes, subject to section 128 of the PPAD ACT 2015.

If the negotiations with the person who submitted the successful proposal do not result in a contract, KCEP-CRAL may negotiate with the second person who submitted the proposal that would have been successful.

A procuring entity shall not enter into any negotiations pursuant to section 128 of the Act, until:-

- (a) the accounting officer has approved the successful proposal in line with section 127 of the Act; and
- (b) the accounting officer has notified the successful and unsuccessful bidders pursuant to section 126 (4) of the Act.

Pursuant to Section 130 of the PPAD ACT 2015, the firm who enters into a contract resulting from this procurement by a request for proposals shall not enter into any other subsequent contract for the procurement of goods, services or works related to that original contract

## SECTION III: TECHNICAL PROPOSAL

## 1. TECHNICAL PROPOSAL SUBMISSION FORM

[ Date]
To: [Name and address of Client)
Ladies/Gentlemen:
We, the undersigned, offer to provide the consulting services for
Request for Proposal dated[Date] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal, [and a Financial Proposal sealed under a separate envelope-where applicable].
We agree to abide by this Tender for a period of [number] days from the date fixed for tender opening of the Instructions to tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
We understand you are not bound to accept any Proposal that you receive.
We remain,
Yours sincerely,
[Authorized Signature]:
[Name and Title of Signatory]
:[Name of Firm]
: [Address:]

## 2. FIRM'S REFERENCES

# Relevant Services Carried Out in the Last Five Years That Best Illustrate Qualifications

Using the format below, provide information on each assignment for which your firm either individually, as a corporate entity or in association, was legally contracted.

Assignment Name:	Country
Location within Country:	Professional Staff provided by
Your	
	Firm/Entity(profiles):
Name of Client:	Clients contact person for the
assignment.	
Address:	No of Stoff Months, Dynation
of	No of Staff-Months; Duration
	Assignment:
Start Date (Month/Year): Completion Date	Approx. Value of Services (Kshs)
(Month/Year):	
Name of Associated Consultants. If any:	
	No of Months of Professional Staff provided by Associated
Consultants:	Stail provided by Associated
Name of Senior Staff (Project Director/Coordi	nator, Team Leader) Involved and Functions
Performed:	
Narrative Description of project:	
Description of Actual Services Provided by Yo	ur Staff:
Firm's Name:	
Name and title of signa	tory:

On the Terms of Reference:
1.
2.
3.
4.
5.
On the data, services and facilities to be provided by the Client:
1.
2.
3.
4.
5.

COMMENTS AND SUGGESTIONS OF CONSULTANTS ON THE TERMS OF

REFERENCE AND ON DATA, SERVICES AND FACILITIES TO BE PROVIDED BY

3.

THE CLIENT

4. DESCRIPTION OF THE METHODOLOGY AND WORK PLAN FOR PERFORMING THE ASSIGNMENT

## 5. TEAM COMPOSITION AND TASK ASSIGNMENTS

## 1. Technical/Managerial Staff

Name	Position	Task

## 2. Support Staff

Name	Position	Task

# 6. FORMAT OF CURRICULUM VITAE (CV) FOR PROPOSED PROFESSIONAL STAFF

Proposed Position:		
Name of Firm:		
Name of Staff:		
Profession:		
Date of Birth:		
Years with Firm: Nationality:		
Membership in Professional Societies:		
Detailed Tasks Assigned:		
Key Qualifications:		
[Give an outline of staff member's experience and training most pertinent to tasks on assignment. Describe degree of responsibility held by staff member on relevant previous assignments and give dates and locations].		
Education:		
[Summarize college/university and other specialized education of staff member, giving names of schools, dates attended and degree[s] obtained.]		
Employment Record:		
[Starting with present position, list in reverse order every employment held. List all positions held by staff member since graduation, giving dates, names of employing organizations, titles of positions held, and locations of assignments.]		

#### Certification:

I, the undersigned, certify that these data correctly describe me, my qualifications, and my experience.

	Date:	
[Signature of staff member]	Date	
[Signature of authorized representative of the firm]	Date;	
Full name of staff member:		
Full name of authorized representative:		

## 7. TIME SCHEDULE FOR PROFESSIONAL PERSONNEL

Months (in the Form of a Bar Chart)

Name	Position	Reports Due/ Activities	1	2	3	4	5	6	7	8	9	10	11	12	Number of months

Reports Due:	<u></u>
Activities Duration:	
Signature:	(Authorized representative)
	(Authorized representative)
Full Name:	
Title:	
Address.	

# 8. ACTIVITY (WORK) SCHEDULE

## (a). Field Investigation and Study Items

[1st, 2nd, etc, are months from the start of assignment]

1 <sup>st</sup>	2nd	3rd	4 <sup>th</sup>	5 <sup>th</sup>	6 <sup>th</sup>	7 <sup>th</sup>	8 <sup>th</sup>	9 <sup>th</sup>	10 <sup>th</sup>	11 <sup>th</sup>	12 <sup>th</sup>	
	1st	1 <sup>st</sup> 2 <sup>nd</sup>	1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup>	1st 2nd 3rd 4th	1st 2nd 3rd 4th 5th	1st 2nd 3rd 4th 5th 6th	1st 2nd 3rd 4th 5th 6th 7th	1st 2nd 3rd 4th 5th 6th 7th 8th	1st 2nd 3rd 4th 5th 6th 7th 8th 9th	1st 2nd 3rd 4th 5th 6th 7th 8th 9th 10th	1st 2nd 3rd 4th 5th 6th 7th 8th 9th 10th 11th	1st 2nd 3rd 4th 5th 6th 7th 8th 9th 10th 11th 12th

(b). Completion and Submission of Reports

	ports	Date
1.	Inception Report Inception Report detailing study design, methodology,	
	tools, work plan and timeliness to be submitted.	
	Detailed road map to undertake the assignment	
2.	Interim Progress Reports, this will be done	
	fortnightly to give status of the assignment	
	(a) 1st Status Report	
	(b) 2 <sup>nd</sup> Status Report	
	(c) 3 <sup>rd</sup> Status Report	
	(d) 4th Status Report	
	(e) .	
	(f) .	
	(g) .	
	(h) 10 <sup>th</sup> Status Report	
3.	Draft Report	
	Draft report detailing the main activities and IKMS	
	Design and CVS plan, adopted draft methodologies,	
	and various tested modules, materials and tools,	
	training reports and manuals, system requirements	
	and how to extend the same.	
4.	Final Report	
	Finalised and Validated Draft Report as per the ToR.	

## **SECTION IV: FINANCIAL PROPOSALS**

## FINANCIAL PROPOSAL STANDARD FORMS

#### **Table of Contents**

- 1) Financial proposal submission Form
- 2) Summary of costs
- 3) Breakdown of price/per activity
- 4) Breakdown of remuneration per activity
- 5) Reimbursable per activity
- 6) Miscellaneous expenses

## FINANCIAL PROPOSAL SUBMISSION FORM

То: _		[ Date]
_	[Name and address of Client]	· -
Ladies/C	Gentlemen:	
of consul ( the sum	, , , , , <u>-</u>	Request for Proposal dated Our attached Financial Proposal is for)
We rema	ain,	
Yours si	incerely,	
		_[Authorized Signature]
	[Name o	and Title of Signatory]:
	[Nam	ne of Firm]
	[Addr	ress]

## 2. SUMMARY OF COSTS

Costs	Currency(ies)	Amount(s)
Subtotal		
Taxes		
Total Amount of Financial Proposal		

## 3. Breakdown of Price per Activity

Activity No.:	Description:
Price Component	Amount(s)
Remuneration	
Reimbursable	
Miscellaneous Expenses	
Subtotal	

## 4. Breakdown of Remuneration per Activity

Activity No			Name:	
Names	Position	Input(Staff months, days or hours as appropriate)	Remuneration Rate	Amount
Regular staff				
(i) (ii)				
Consultants 1. 2.				
Grand Total				

## 5. REIMBURSABLES PER ACTIVITY

Activity No:	Name:
<i>J</i>	 

No.	Description	Unit	Quantity	Unit Price	Total Amount
1.	Air travel	Trip			
2	Road travel	Kms			
3.	Rail travel	Kms			
4.	Subsistence Allowance	Day			
	Grand Total				

## 6. MISCELLANEOUS EXPENSES

Activity No.	Activity Name:

No.	Description	Unit	Quantity	Unit Price	Total Amount
1.	Communication costs				
	(telephone, telegram, telex)				
2.	Drafting, reproduction of reports				
3.	Equipment: computers, tablets, etc.				
4.	Software				
	Grand Total				

## **SECTION V**

## TERMS OF REFERENCE FOR THE DEVELOPMENT AND OPERATIONALIZATIONOF THE KNOWLEDGE MANAGEMENT, COMMUNICATION AND VISIBILITY SYSTEM

#### 1.0 **Programme Background**

The KCEP-CRAL is an expansion to the ASALs of the Kenya Cereal Enhancement Programme (KCEP) which became effective in April 2014 through a partnership between the Government of Kenya, the European Union, and IFAD. The overall development objectives of the KCEP are to contribute to national food security and smallholder income generation by supporting farmers to increase the productivity and profitability of key cereal commodities - maize, sorghum, and millet, and associated pulses. KCEP support is focused on farmers in medium- and highpotential production areas of the country. In line with the Government's priorities, KCEP-CRAL will expand this support to smallholder farmers in the ASALs. The main funding institutions are EU, IFAD including the Adaptation for Smallholder Agriculture Programme (ASAP).

#### Programme rationale 1.2

Even in a bumper harvest year, Kenya is a food-deficit country, importing up to 20% of its annual cereal requirements. Improvement in production of the main cereal commodities - maize, sorghum, and millet; and associated pulses is constrained by limited adoption of improved crop technologies and practices such as improved seed varieties, adequate fertilizer use, and soil and water management, good agricultural practices including conservation agriculture, access to timely agro-climatic information, processing and storage. Although almost two thirds of total grain production in Kenya comes from the high- and medium-potential areas, the ASALs are also an important producing area and account for 30% of cereals production and 54% of pulses produced in the country. Indeed, the semi-arid areas have a comparative advantage in production of pulses, accounting for 99% of production of pigeon peas, 95% of green grams and 93% of cowpeas as well as in the production of millet (60%). Semi-arid areas are also important in production of sorghum, accounting for 48% of total production, 37% of beans and 26% of maize.

KCEP-CRAL also follows a value chain approach to support ASAL smallholder farmer graduation to market-oriented/commercial farming, addressing key constraints in production, post-harvest management, processing, and marketing in target commodity value chains. Programme support will, however, take into account the socio-economic and biophysical characteristics of the ASALs: higher level of food insecurity; lower and less reliable rainfall; higher vulnerability to climate change; more fragile ecosystems; and household risk mitigation strategies based on diversified production systems. Accordingly, the Programme approach is based on a strategic partnership between the European Union and three Rome-Based Agencies (RBA): World Food Programme, (WFP), IFAD and Food and Agriculture Organization (FAO), building on their comparative advantages to support GoK in farmer graduation from food insecurity to market-oriented farming, including Good

Agricultural Practices, resilience, and sustainable NRM. The Programme approach also encompasses the National Policy on developing ASALs which recognizes the diversified livelihood coping strategy as key in the dry lands where smallholder farmers grow different crops with varied tolerance to drought and keep livestock as an insurance against crop failure.

## 1.3 Scaling up what works

KCEP builds on important lessons learned from the Government of Kenya's NAAIAP Programme which began in 2007. Under this programme, smallholder farmers were provided with a one year subsidy voucher covering agricultural inputs - fertilizers and certified seeds - and extension services to raise their farm productivity and graduate them to commercial agriculture. Within a year smallholder farmers recorded a noticeable increase in productivity allowing them to generate a surplus for marketing and income generation as a result of selling the surplus. Yet, sustainability remained a challenge. Farmers received input package for one season after which they were expected to graduate to commercial farming. However, farmers remained dependent on free inputs to maintain increase in yield. The programme faced significant delays in payment of agro-dealers based on cashing paper vouchers, affecting their capacity to procure inputs in a timely manner for farmer use. There was insufficient attention to post-harvest management to reduce losses, marketing and access to financial services. These are important lessons that KCEP builds on to enhance sustainability.

### 1.4 Programme area and target group

The programme area will cover 13 Programme counties of which five are in the Western region: Bungoma, Kakamega, Nakuru, Nandi and Trans Nzoia; five in the Eastern region: Embu, Kitui, Tharaka-Nithi, Makueni and Machakos and three in the Coastal region: Kilifi, Kwale and Taita Taveta. Counties were selected using key criteria: (i) agro-ecological and economic potential; (ii) poverty incidence; (iii) population density; (iv) target commodity contributing to household income/food security and representing the best option the poor have for market participation; (v) geographical concentration to maximize impact. Within these counties, 44 subcounties have been selected using the same criteria.

The consolidated total outreach of the Programme is 185,000 smallholder farmers of which 120,000 are in the ASALs target Counties. A total of 140,000 smallholders' farmers (120,000 in ASALs) will be supported through the e-voucher scheme and financial literacy training. Special focus will be on women-headed households and youth given the constraints they face in accessing agricultural services and inputs. The Programme will also target county governments and communities to empower them to manage their natural resources more sustainably and consensually, and build their resilience to climate change through community investments.

A secondary target group of the Programme will be stakeholders in the targeted value chains who will facilitate smallholders' access to enhanced agricultural services, namely agro-dealers, private extension services, buyers, processors, and lead farmers providing support services to smallholders.

#### 1.5 The Programme Goal and Objectives

The overall development goal of the KCEP-CRAL is to contribute to the reduction of rural poverty and food insecurity of smallholders in the ASALs by developing their economic potential while improving their natural resources management capacity and resilience to climate change in an increasingly fragile ecosystem. This development goal will be pursued through two specific objectives:

- The graduation of 150, 000 smallholder farmers (95, 000 in ASALs) to commercially-oriented, climate-resilient agricultural practices through improvements in productivity, post-production management practices and market linkages for targeted value chains; and
- The empowerment of County Governments and communities to sustainably and consensually manage their natural resources and to build their resilience to climate change.

#### 1.6 Programme Components

**Component 1: Capacity building for Climate-resilient productivity enhancement and NRM.** Through an e-voucher platform giving smallholder farmers access to improved agricultural inputs and technical packages, the Programme will support the farmers engaged in targeted value chains to enhance productivity in view of commercialization. Activities under this component will support farmers to identify and undertake appropriate, productive and climate-resilient crop enterprises suited to the ASALs and improve as well as stabilize productivity through adoption of Good Agricultural Practices incorporating Conservation Agriculture and associated better water conservation practices. There will be support to targeted counties and wards to plan adaptation strategies, adopt sustainable NRM practices, and build resilience to climate change.

**Component 2: Post-Production Management and Market Linkages** aims at supporting farmers to capitalize productivity gains arising from investments made under Component 1, by promoting improved on-farm grain-handling and management, access to storage and warehouse receipt systems, increasing smallholders' access to markets, and building their capacities to sell their produce at more favourable terms and prices.

**Component 3: Financial Services** is designed to link farmers to financial services to boost yields and income generation for re-investment in agriculture, and build the capacity of value chain stakeholders, including the youth, to engage profitably in provision of agricultural services through improved access to financial services.

**Component 4: Programme Management** is designed to facilitate the overall coordination and day to day management of the Programme. **Programme Steering Committee** (PSC) is responsible for oversight of the Programme and providing policy guidance to Programme implementation. A **County Programme Coordinating Committee** (CPCC) will provide guidance to Programme implementation within each county. **Programme Coordinating Unit** (PCU) is responsible for day-to-day

management of the programme, supported by the partner's desk officers. The Programme PCU is responsible for overall coordination and management of KCEP CRAL implementation, including: (i) financial and administrative management of programme resources in line with the grant agreement; (ii) planning of Programme activities and preparation of Annual Work Plan and Budget (AWPB); (iii) procurement and contracting of Programme-related services and supplies, and monitoring of contracts; (iv) coordination of Programme partners; (v) monitoring and evaluation (M&E) and knowledge management (KM) and Visibility; (v) preparation of progress reports.

#### 2.0 The Purpose

Carry out a consultancy to deliver an operational Programme Integrated Knowledge Management System (IKMS) and Communication and Visibility Strategy by capitalizing on the existing Programme's Communication and Visibility Plan in order to enhance the learning, sharing, advocacy and communication agenda of the Programme.

#### 2.1 Objective of the Assignment

KCEP-CRAL PCU is seeking the service of a consulting firm to design and operationalize the programme's Integrated Knowledge Management, Communication and Visibility Strategy/System which will guide PCU in improving programme performance and results through enhanced learning, knowledge sharing, communication and visibility; and using communication strategically and systematically to reach and engage different stakeholders, key implementing partners and county staff to fulfill programme goals and objectives.

The integrated knowledge management system will ensure that knowledge generated within the programme is systematically identified, analysed, documented and shared. In addition, knowledge management processes will ensure that appropriate lessons learned and good practices are gathered and disseminated.

Communication will be the concerted effort that will enable the Programme to reach its targeted audience with a specific message and information, using the best available and most effective tools, in order to mobilize their interest and support for actions to achieve the end goal. The communication plan will outline how knowledge will be disseminated and identify the most appropriate channels according to the target audience. It will be used to support capacity building and institutional strengthening of stakeholders. Communication will range from acknowledgement to outreach through opportunity-based, strategic communications activities that target specific audiences to raise awareness (visibility) about the positive development impact of the Programmes activities.

Visibility will involve the tangible elements used to provide identity of the implementing agent, donor and the partners.

#### 2.2 Scope of Work

In consultation with programme implementing partners/stakeholders and in collaboration with the PCU team, the consulting firm will prepare (1), an IKMS and strategy and Communication and Visibility strategy (2), including objectives, responsibilities and methodology, together with an implementation plans for the first 2 years. To ensure participatory process and ownership by implementing partners, the consulting team will work with membership from all programme partners. The team is expected to conduct consultancy in a two phases approach, with phase one being dedicated to development of the IKMS and CV Strategies (two strategies, a KM and for CV, that will be finally intergraded into the designing of IKMS), Designing, and Development of the IKMS and the second phase being dedicated to operationalization, testing, commissioning, training and post-installation support of the system. The successful implementation of initial phase is key to the successful completion of phase two

To adequately provide informative guidelines on the development of IKMS, the consulting firm will be set out in the following steps,

Step 1: Undertake a full specification analysis and development of the framework: - This would be done to formulate all the details of the proposed system and provide a complete functional product and process specification. This should include a technical solution, as well as details of proposed capacity development and processes required for its effective implementation and maintainance,

**Step 2: Development of the system-**based on the **step 1** and feedback received, the technical solution will be developed and

**Step 3: System implementation:** - Addressing how the system will be used and embedded/operationalised to address the KM and CV challenges while integrating the system with the Programme initiatives.

Following the above steps the consultancy will be organised into two phases;

#### Phase I: Designing the Framework for KM and CV

In designing the framework of the system, the consulting firm is expected to undertake the following;

- Review the programme log-frame indicators at impact and outcome levels and establish the type and form of relevant knowledge and information to be collected as per IFAD/EU guidelines on Communication and visibility and GoK guidelines;
- The first step will be to collect and collate the views, needs, expectations of implementing partners and stakeholders;

- Building on the above, developing the develop a KM and CV strategies that will inform the formulation of the IKMS process and design;
- Defining information need of various stakeholders based on identified indicators. From the analysed information, develop a KM and CV strategies that will inform the formulation of the IKMS process and design;
- Develop a framework for KCEP-CRAL IKMS and CVS management;
- Draft Designs on how to operationise the IKMS.

<u>Note:</u> It is expected that the firm will review the needs of various management operating systems within PCU and Partners with the purpose of integrating the developed IKMCV system into one single system.

#### Phase II: Operationalize the developed system

- Develop and testing/dry-running of the various tools of the developed system and strategies;
- Testing and implementing the recommendations in the CVS (sample media brief, etc);
- Undertake staff training for various stakeholders to ensure sustainability (training of PCU technical staff, M&E and KM officers, Key implementing partners and M&E staff from Programme Counties);
- Post-installation testing and support for the system (Maintainance and support requirements);
- Rolling out of the IKMS (to partners and Counties);
- Linking the system within the Programmes systems (M&E, MIS and the website) and with similar IKMS in the similar disciplines for experience sharing and bench making;
- Facilitate hosting of the IKMS;
- Development of a monitoring and evaluation plan for the system;
- Development of the expected results, cost and risks;
- Official hand over and commissioning of the system;
- post-installation and operationalization support and
- Commissioning of the IKMS.

#### Requirement for each Phase

- Development of System user manuals, Training Manuals and any other relevant materials for supporting the IKMS;
- Adequate training of the PCU Staff, Administrators and the core personnel on the implementation and well management of the IKMS;
- Installation and testing of the proposed modules and sections of the system
- Piloting the IKMS and validation by stakeholder at all levels
- Propose M&E tools to monitor the various aspects.

#### 2.3 The Main Deliverable of the Consultancy

The output of the consultancy will be an operational IKMS and Communication and visibility Strategy for KCEP-CRAL within 20 weeks of the consultancy. Recommendations will also highlight quick wins (Next 6 weeks), medium (6 weeks – 2 year) and long-term (2-4 years) for KCEP-CRAL for the system and the plan.

#### 2.4 The Outcome of the Consultancy

KCEP-CRAL will have in place IKMS and a Communication and Visibility Strategies which will enable sound decision making on the aspects of Knowledge Management, Communication and Visibility.

#### 2.5 Specific Tasks

In order to accomplish the assignment, the successful bidders will be expected to undertake the following tasks with each of the various toolkits, plan and manuals validated through participatory approach involving all the stakeholder to create sustainability of the system, trainings and post installation/operational support to PCU. This will be throughout the two phases indicated under scope section;

- a) In designing an KM strategy and IKMS, the consultancy sets out to;
  - i. Develop a Knowledge Management Strategy for KCEP-CRAL.
  - ii. Develop KCEP-CRAL Integrated Knowledge Management System (IKMS) to serve as a one stop shop and gateway to Programme information and Knowledge sharing, and to support capacity development of the implementing partners.
  - iii. Develop a responsive IKMS to meet the needs for an integrated communications, visibility strategy and knowledge management;
  - iv. Identify barriers to access, documentation and transfer of knowledge and information within the programme
  - v. Develop a Knowledge Products for KCEP-CRAL
  - vi. Develop a Knowledge Strategy for KCEP-CRAL
  - vii. Undertake an Scoping Study for the IKMS with KCEP-CRAL
  - viii. Identify suitable approaches and tools for knowledge identification and dissemination (lessons learned, success stories, best practices, innovations)
  - ix. Link the KCEP-CRAL IKMS with the region and beyond
  - x. Work with PCU and key implementing partners to identify opportunities for capturing and sharing knowledge, and disseminating information about major progress and results
  - xi. Propose a systematic identification, packaging and dissemination of information produced by the Programme
  - xii. Propose strengthening knowledge-sharing and learning processes
  - xiii. Validated the various toolkits, plans and manuals/materials through workshops or fora

- xiv. Develop short, medium and long term plans actualizing the plan.
- b) Build on the existing Communication and Visibility Plan (CVP) to develop an efficient and effective communication and visibility strategy (CVS). The plan will include a list of communication and visibility initiatives. The CVS is expected to capture key elements including;
  - i. Identification of target audiences and communication objectives per target beneficiaries
  - ii. Review the outlined communication/visibility activities to be undertaken and identify communication tools, Manuals and Materials that will be applied during the period enhanced and covered by the CVP.
  - iii. Set indicators to measure the communication impact of the Programme interventions
  - iv. Outline strategies for enhancing internal communication and support learning processes and innovations
  - v. Advise the programme on branding, publications and external communication in line with EU guidelines while building on the draft CVP.
  - vi. Develop a detailed visibility and advocacy mechanism with recommended media outlets for reaching all the audiences identified (including radio, video, printed material)
  - vii. Recommendation on how lessons from the programme would be shared across other IFAD-funded projects, EU, Government, local community, and other stakeholders
- viii. Review the programme communication objectives, responsibilities, methodology and implementation plan for the first 2 years
- ix. Develop a Communication and Visibility strategy for KCEP-CRAL in line with the developed draft CVP
- x. Develop the programme communication manuals to guide the work within the PCU, Partners and among stakeholders.
- xi. Document the required resources for the implementation and the proposed plan.
- xii. Develop short, medium and long term plans actualizing the plan.

#### 2.6. Methodology

Bidders are expected to indicate in their technical proposal a clear description of the methodology they will use to carry out the consultancy. The firm will be expected to carry out the above tasks by working closely with the PCU and the Programme Partners, Programme Counties and stakeholder. The assignment is expected to be undertaken through participatory processes involving face-to-face interviews and focus groups discussion with key implementing partners and other stakeholders and to provide a fortnightly progress reports during the consulting period to PCU.

#### 3.0. Outputs

- i. Robust and dynamic Integrated Knowledge Management Strategy and System
- ii. Communication and Visibility Strategy;
- iii. Detailed knowledge management, communication and visibility manuals, including objectives, responsibilities and methodology;
- iv. KCEP-CRAL knowledge management, communication and visibility implementation plans for the first 2 year;
- v. Trained PCU technical staff, M&E staff at county level and M&E staff of the key programme implementing partner on system;
- vi. Capacity built other the key implementers of the IKMS and
- vii. An IKMS in place.

Outputs (i) to (ii) will be validated with the PCU and by the representatives stakeholders

#### 3.1. Milestone/Deliverable based payments

Payments for this assignment will be in tranches based on agreed outputs as follows:

- a) Upon submission and PCU approval of the inception report detailing the approaches, methodologies, timelines and milestones associated with the consultancy;
- b) Submission and approval of an interim/Draft Strategies and system, setting out;
  - i. A gap analysis of the knowledge management, communication and visibility needs of the programme
  - ii. Goals and SMART targets of the proposed knowledge management & communication framework
  - iii. A full study/framework detailing the implementation plan
  - iv. A detailed analysis identifying the settings, channels and media for reaching the various stakeholders
  - v. A framework to implement the proposed approaches
  - vi. Draft tools, manuals and materials.
- c) Upon submission and PCU approval of an operational IKMS and Strategy, communication and visibility strategy, tools and manuals together with an implementation plan for the first 2 year.

#### 3.2. Reports and Time Schedule

#### 3.3. Reports requirement

The consulting firm shall submit the following reports in English language;

- Within 14 days after the assignment is launched, the consulting firm shall provide an inception report detailing the approaches, methodologies, timelines, and milestones associated with the consultancy
- The consulting firm shall submit an interim/draft report and prototype of system design indicating the progress of assignments to PCU/IFAD within 12 weeks;

- PCU will provide the consulting firm with their inputs (feedback) which are expected to be incorporated to the Final documents within 14 days after the consulting firm has submitted the draft documents.
- Within 7 days days upon receipt of the inputs from PCU, the Consulting firm shall submit the final report which should include the following;
  - Developed KCEP-CRAL knowledge and management framework
  - Developed KCEP-CRAL communication and visibility tools and manuals
  - KCEP-CRAL communication framework implementation plan for the first 2 years

The submission and approval of all reports shall be subject to final acceptance by the PCU.

#### 3.3. Time Schedule

The consulting firm shall undertake the consultancy in a period of 5 Months effective from the time of the award of the tender.

#### 4.0. Coordination

The consulting firm shall report to the KCEP-CRAL Programme Coordinator and shall work in direct collaboration with the Programme Senior Monitoring & Evaluation and Knowledge Management Specialist and heads of components. The firm shall incorporate feedback from KCEP-CRAL PCU, Programme Partners and the IFAD.

#### 5.0 Services, Personnel and Facilities to be provided by KCEP PCU

- KCEP-CRAL PCU will make available relevant programme design documents including the working papers and main design report for review by the consulting firm,
- KCEP-CRAL PCU will introduce the successful bidder to the programme implementing counties/partners,
- Workshops venue(s) expenses, other facilities costs and incidental expenses incurred during the consultative meetings and training exercise for PCU technical staff, such as transport and accommodation costs for staff during the workshops will be met by PCU.

#### 6.0 Terms of Payment

The consulting firm will be paid in line with the GoK laid down procedures of payment according to the following schedule:-

- a) 1st Payment: 30% on submission and acceptance of inception report detailing the approaches, methodologies, timelines, and milestones associated with the consultancy;
- **b) 2<sup>nd</sup> Payment:** 30% on submission and approval of an interim/draft report, draft IKMS, draft tools and manuals setting out;
  - i) Draft IKMS and strategy, communication and visibility strategy (reference to be built on the current CVP), tools and manuals
  - ii) Goals and SMART targets of the proposed IKMS and strategy and communication and visibility strategy (that include, tested IKMS and documentation of the system requirement, validated tools and manuals, PCU and Partners trained on the use of the IKMS, validated of the various proposed media activities, validated and approved sample online publications, developed and approved social media campaigns, developed and approved radio including local languages aired, developed and approved 1 newsletter, One news release developed, reviewed web-sites to accommodate the various IKMS and Communication and Visibility Strategy, Reviewed,

- developed and approved Programme promotional materials for enhanced visibility)
- iii) A detailed analysis identifying the settings, channels and media for reaching the various stakeholders.
- c) **Final Payment:** 40% upon satisfactory acceptance by the PCU of the final report which includes an operational final IKMS and strategy, communication and visibility strategy together with an implementation plan and framework for the two years.

The submission and approval of all reports shall be subject to final acceptance by the PCU and IFAD.

#### 7.0 Qualification and Experiences

The service provider should possess proven experience and capacity to execute the stated tasks. In particular, the service provider is expected to demonstrate competence in the following areas:

- Proven extensive knowledge and experience in developing knowledge management, communication and visibility strategy and systems,
- Extensive experiences on mass communication/public relations/advertising/advocacy/communication analysis & planning/social development communication/marketing,
- Extensive experience in successful system building and implementation,
- Good knowledge of Kenya's agricultural sector including the targeted value chains.
- Experience in working with the Kenyan Governmental institutions.

The consulting firm may assemble a team of professionals with wide experience and competencies in KM, Communication, Visibility and Advocacy.

#### 7.1. Expert 1: Team leader

- A minimum of Master's Degree in Information Sciences, Knowledge Management, Development Communication or related fields from a recognized institution.
- At least 5 years of experience in Knowledge Management in a multi-agency programmes.
- Background training and working knowledge in research writing, emerging technologies and methodologies for knowledge management, communication and visibility would be highly desirable.
- A minimum of 10 years' experience in developing knowledge management, communication and visibility strategies and competences in the following fields;
  - Knowledge Management
  - Strong IT background and practice
  - Strengthen in System building
  - Communication
  - Visibility
  - Media and Public Relations

- Community project support
- Solid understanding of agriculture and NRM
- Experience in M&E, facilitating learning-orientated analysis with multiple stakeholders; and developing and implementing communications strategies
- Strong written and verbal communication skills; organized and able to present ideas in a concise and logical format including proven ability to summarize lengthy and complex information into short and simple language.

#### 7.2. Expert 2: Communication, visibility and advocacy specialist

- Possess a minimum of a Master's degree in journalism, communication or related fields,
- A minimum of 10 years experiences in practising journalism and communication,
- Demonstrated experience in developing content that clearly communicates ideas and experiences for media, web, print production, and audio-visual productions,
- Excellent communication, strong analytical skills and writing skills.

#### 7.3: Expert 3: Agribusiness and/or IT specialist

- A Minimum of a Master's degree in Agricultural Economics or related fields from a recognized university;
- A Minimum of 10 years experiences years' working in Agricultural value chains
- Good knowledge and experiences in project cycle related activities and developments in the agricultural sector; and
- Strong computer, analytical and communications skills (oral, written, presentations).

For all communications and contact information, kindly use the following contact: tenders.kcepcralprogramme@gmail.com

#### **SECTION VI:**

#### STANDARD FORMS OF CONTRACT

- a. ANNEX I LARGE ASSIGNMENTS (LUMP-SUM PAYMENTS)
- b. ANNEX I LARGE ASSIGNMENTS (LUMP-SUM PAYMENTS)
- c. ANNEX II LARGE AND SMALL ASSIGNMENTS (TIME -BASED PAYMENTS)
- d. ANNEX III SMALL ASSIGNMENTS (LUMP-SUM PAYMENTS

#### **NOTES**

1. LARGE ASSIGNMENT 2. SMALL ASSIGNMENT	_Exceeding Ksh 5,000,000 Not exceeding Ksh. 5,000,000
3. TIME BASED PAYMENT	Time based fixed fee Exact duration
of contract not fixed	6 Months
4. LUMP-SUM PAYMENT	Stated fixed contract sum.

# ANNEX I REPUBLIC OF KENYA

#### STANDARD FORM OF CONTRACT

#### F O R

#### **CONSULTING SERVICES**

Large Assignments (Lump- Sum payment)

#### CONTRACT FOR CONSULTANT'S SERVICES

Large Assignments (Lump-Sum Payments)

Detween
[name of the Client]
AND
[name of the Consultant]
Dated:[date]

#### FORM OF CONTRACT

#### Large Assignments (Lump-Sum Payments)

This mont	_	ment (hereinaft of		"Contract")[month], me of client		[year],		į	etween
	ted at l the "	] Client") of the o		<b>.</b>	-	cation of o			
 regist	ered	ofi	fice	[name is		consultant] situated (location		[or	whose at] of
office	/(herei	nafter called th	e "Consultant'	") of the oth					J
WHE	REAS								
	(a)	the Client has services as de this Contract	efined in the	General Cor	nditio	ns of Cont			_
	(b)	the Consultan professional s to provide the Contract;	kills and pers	onnel and t	techni	ical resour	ces,	have	agreed
NOW	THER	REFORE the Par	rties hereto he	reby agree a	s foll	ows:			
1.		ollowing docum of this Contract		l hereto sha	ıll be	deemed to	form	an :	integral
	(a) (b) (c) (d) (e) (f)	The Special Co The General C Contract Agree Schedule of Re Notification of Price Schedule	conditions of C ement Form equirements Award						
	(g) (h)	Description of The following a they should be Appendix A: I Appendix B: I Appendix C: I Appendix D: I Appendix D: I Appendix E: I Appendix E: II	Services as Prappendices: [Appendices: [Appendices: [Appendices: [Appendices: [Appendices: [Appendices of Presented Services of Pres	Note: If any the list the Services airements and Sub contract Princy Contract Princy Contract Princy	of the (TOR nsulta ice in	se Appendi 2) ants		are no	ot used,
		by the Client		aciiiics 110	viucu				

- 2. The mutual rights and obligations of the Client and the Consultants shall be as set forth in the Contract; in particular:
  - (a) The Consultant shall carry out the Services in accordance with the provisions of the Contract; and
  - (b) the Client shall make payments to the Consultant in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of		[name of client]
[full name authorisedrepresentative	of	Client's
[title]		
[signature]		
[date]		
For and on behalf of	[nar	ne of consultant]
[full name of Consultant's authorized representative]		
[title]		
[signature]		
[date]		

#### II GENERAL CONDITIONS OF CONTRACT

#### 1. GENERAL PROVISIONS

#### 1.1 Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract shall have the following meanings:

- (a) "Applicable Law" means the laws and any other instruments having the force of law in the Republic of Kenya as they may be issued and in force from time to time;
- (b) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GC) are attached together with all the documents listed in Clause 1 of such signed Contract;
- (c) "Contract Price" means the price to be paid for the performance of the Services in accordance with Clause 6 here below;
- (d) "Foreign Currency" means any currency other than the Kenya Shilling;
- (e) "GC" means these General Conditions of Contract;
- (f) "Government" means the Government of the Republic of Kenya;
- (g) "Local Currency" means the Kenya Shilling;
- (h) "Member", in case the Consultant consists of a joint venture of more than one entity, means any of these entities; "Members" means all these entities, and "Member in Charge" means the entity specified in the SC to act on their behalf in exercising all the Consultant's rights and obligations towards the Client under this Contract;
- (i) "Party" means the Client or the Consultant, as the case may be and "Parties" means both of them;
- (j) "Personnel" means persons hired by the Consultant or by any Sub consultant as employees and assigned to the performance of the Services or any part thereof;

- "SC" means the Special Conditions of Contract by (k) which the GC may be amended or supplemented;
- (1) "Services" means the work to be performed by the Consultant pursuant to this Contract, as described in Appendix A; and
- (m) "Sub consultant" means any entity to which the Consultant subcontracts any part of the Services in accordance with the provisions of Clauses 3 and 4.

#### 1.2 Law Governing the Contract

This Contract, its meaning and interpretation and the relationship between the Parties shall be governed by the Laws of Kenya.

#### 1.3 Language

This Contract has been executed in English language which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

#### 1.4 Notices

Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed or when sent by registered mail, telex, telegram or facsimile to such Party at the address specified in the SC.

#### 1.5 Location

The Services shall be performed at such locations as are specified in Appendix A and, where the location of a particular task is not so specified, at such locations, whether in the Republic of Kenya or elsewhere, as the Client may approve.

# 1.6 Authorized

Any action required or permitted to be taken and any Representative's document required or permitted to be executed under this Contract by the Client or the Consultant may be taken or executed by the officials specified in the SC.

#### 1.7 Taxes and **Duties**

The Consultant, Sub consultant[s] and their personnel shall pay such taxes, duties, fees and other impositions as may be levied under the Laws of Kenya, the amount of which is deemed to have been included in the Contract Price.

#### 2 COMMENCEMENT, COMPLETION, MODIFICATION AND TERMINATION OF **CONTRACT**

#### 2.1 Effectiveness of Contract

This Contract shall come into effect on the date the Contract is signed by both Parties and such other later date as may be stated in the SC.

#### 2.2 Commencement of Services

The Consultant shall begin carrying out the Services thirty (30) days after the date the Contract becomes effective or at such other date as may be specified in the SC.

**2.3 Expiration of Unless terminated earlier pursuant to Clause 2.6, this** Contract

Contract shall terminate at the end of such time period, after the Effective Date, as is specified in the SC.

#### 2.4 Modification

Modification of the terms and Conditions of this Contract, including any modification of the scope of the Services or the Contract Price, may only be made by written agreement between the Parties.

#### 2.5 Force Majeure

**2.5.1 Definition** For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

**2.5.2 No Breach** The failure of a Party to fulfill any of its obligations under of Contract the Contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as

possible about the occurrence of such an event.

### Of Time

**2.5.3 Extension** Any period within which a Party shall, pursuant to this Contract complete any action or task shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

#### 2.5.4 Payments

During the period of his inability to perform the Services as a result of an event of Force Majeure, the Consultant shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by him during such period for the purposes of the Services and in reactivating the Service after the end of such period.

#### 2.6 **Termination**

2.6.1 By the The Client may terminate this Contract by not less than **Client** thirty (30) days' written notice of termination to the Consultant, to be given after the occurrence of any of the events specified in this Clause;

- (a) if the Consultant does not remedy a failure in the performance of his obligations under the Contract within thirty (30) days after being notified or within any further period as the Client may have subsequently approved in writing;
- (b) if the Consultant becomes insolvent or bankrupt;
- (c) if, as a result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or
- (d) if the Consultant, in the judgment of the Client, has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this clause;

"corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the selection process or in Contract execution.

"fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of Contract to the detriment of the Client, and includes collusive practice among consultants (prior to or after submission of proposals) designed to establish prices at artificial non-competitive levels and to deprive the Client of the benefits of free and open competition.

(e) if the Client in his sole discretion decides to terminate this Contract.

## 2.6.2 By the Consultant

The Consultant may terminate this Contract by not less

than thirty (30) days' written notice to the Client, such notice to be given after the occurrence of any of the following events;

(a) if the Client fails to pay any monies due to the Consultant pursuant to this Contract and not subject to dispute pursuant to Clause 7 within sixty (60) days after receiving written notice from the Consultant that such payment is overdue; or

- (b) if, as a result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) days.
- **2.6.3 Payment** Upon termination of this Contract pursuant to Clauses **upon** 2.6.1 or 2.6.2, the Client shall make the following **Termination** payments to the Consultant:
  - (a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;
  - (b) except in the case of termination pursuant to paragraphs (a) and (b) of Clause 2.6.1, reimbursement of any reasonable costs incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel and their eligible dependents.

#### 3 OBLIGATIONS OF THE CONSULTANT

**3.1 General**The Consultant shall perform the Services and carry out his obligations with all due diligence, efficiency and economy in accordance with generally accepted professional techniques and practices and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Consultant shall always act, in respect of any matter relating to this Contract or to the Services, as faithful adviser to the Client and shall at all times support and safeguard the Client's legitimate interests in any dealing with Sub consultants or third parties.

#### 1.2 Conflict of Interests

3.2.1 Consultant (i)
Not to
Benefit from
Commissions,
Discounts,
Etc.

The remuneration of the Consultant pursuant to Clause 6 shall constitute the Consultant's sole remuneration in connection with this Contract or the Services and the Consultant shall not accept for his own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of his obligations under the Contract and the Consultant shall use his best efforts to ensure that his personnel, any sub consultant[s] and agents of either of them similarly shall not receive any such additional remuneration.

(ii) For a period of two years after the expiration of this Contract, the Consultant shall not engage and shall

cause his personnel as well as his sub consultant[s] and his/their personnel not to engage in the activity of a purchaser (directly or indirectly) of the assets on which he advised the Client on this Contract nor shall he engage in the activity of an adviser (directly or indirectly) of potential purchasers of such assets.

(iii) Where the Consultant as part of the Services has the responsibility of advising the Client procurement of goods, works or services, Consultant will comply with anv applicable procurement guidelines and shall at all times exercise such responsibility in the best interest of the Client. Any discounts or commissions obtained by the Consultant in the exercise of such procurement shall be for the account of the Client.

# 3.2.2 Consultant and Affiliates Not to be Otherwise Interested in Project

The Consultant agrees that, during the term of this Contract and after its termination, the Consultant and his affiliates, as well as any Sub consultant and any of his affiliates, shall be disqualified from providing goods, works or services (other than the Services and any continuation thereof) for any project resulting from or closely related to the services.

# 3.2.3 Prohibition of Conflicting Activities

Neither the Consultant nor his sub consultant[s] nor their personnel shall engage, either directly or indirectly in any of the following activities:

- (a) during the term of this Contract, any business or professional activities in the Republic of Kenya which would conflict with the activities assigned to them under this Contract; or
- (b) after the termination of this Contract, such other activities as may be specified in the SC.

#### 3.3 Confidentiality

The Consultant, his sub consultant[s] and the personnel of either of them shall not, either during the term of this Contract or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract or the Client's business or operations without the prior written consent of the Client.

**3.4 Insurance to be** The Consultant (a) shall take out and maintain **Taken Out by the** and shall cause any sub consultant[s] to take out

#### Consultant

and maintain, at his (or the sub consultants', as the case may be) own cost but on terms and conditions approved by the Client, insurance against the risks and for the coverage, as shall be specified in the SC; and (b) at the Client's request, shall provide evidence to the Client showing that such insurance has been taken out and maintained and that the current premiums have been paid.

3.5 Consultant's Client's prior **Approval** 

The Consultant shall obtain the Client's prior **Actions requiring** approval in writing before taking any of the following actions:

- (a) entering into a subcontract for the performance of any part of the Services,
- (b) appointing such members of the personnel not listed by name in Appendix C ("Key Personnel and Sub consultants").
- 3.6 Reporting

The Consultants shall submit to the Client the reports **Obligations** and documents specified in Appendix A in the form, in the numbers, and within the periods set forth in the said Appendix.

**3.7 Documents** All plans, drawings, specifications, designs, reports and **Prepared by** other documents and software submitted by the Consultthe Consult-ant in accordance with Clause 3.6 shall become and remain the property of the Client and the Consultant ant to Be **the Property** shall, not later than upon termination or expiration of this of the Client Contract, deliver all such documents and software to the Client together with a detailed inventory thereof. The Consultant may retain a copy of such documents and software. Neither Party shall use these documents for purposes unrelated to this Contract without the prior approval of the other Party.

#### 4 CONSULTANT'S PERSONNEL

- **4.1 Description** The titles, agreed job descriptions, minimum qualificationsof Personnel and estimated periods of engagement in the carrying out of the Services of the Consultant's Key Personnel are described in Appendix C. The Key Personnel and Sub consultants listed by title as well as by name in Appendix C are hereby approved by the Client.
- 4.2 Removal and/or
- (a) Except as the Client may otherwise agree, no changes shall be made in the Key Personnel. If for any reason

#### Replacement Of Personnel

beyond the reasonable control of the Consultant, it becomes necessary to replace any of the Key Personnel, the Consultant shall provide as a replacement a person of equivalent or better qualifications.

- (b) If the Client finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) the Client has reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Consultant shall, at the Client's written request grounds thereof. specifying the provide replacement а person with qualifications and experience acceptable to the Client.
- (c) The Consultant shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

#### 5 OBLIGATIONS OF THE CLIENT

#### 5.1 Assistance and Exemptions

The Client shall use his best efforts to ensure that

he/she provides the Consultant such assistance

and exemptions as may be necessary for due performance of this Contract.

# 5.2 Change in the Applicable Law

If after the date of this Contract, there is any change in the Laws of Kenya with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Consultant, then the remuneration and reimbursable expenses otherwise payable to the Consultant under this Contract shall be increased or decreased accordingly by agreement between the Parties and corresponding adjustments shall be made to the amounts referred to in Clause 6.2 (a) or (b), as the case may be.

#### 5.3 Services and Facilities

The Client shall make available to the Consultant the Services and Facilities listed under Appendix F.

#### **6 PAYMENTS TO THE CONSULTANT**

# 6.1 Lump-Sum Remuneration

The Consultant's total remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all staff costs, Sub consultants' costs,

printing, communications, travel, accommodation and the like and all other costs incurred by the Consultant in carrying out the services described in Appendix A. Except as provided in Clause 5.2, the Contract Price may only be increased above the amounts stated in Clause 6.2 if the Parties have agreed to additional payments in accordance with Clause 2.4.

#### **6.2 Contract Price**

- (a) The price payable in foreign currency is set forth in the SC.
- (b) The price payable in local currency is set forth in the SC.

# 6.3 Payment for Additional Services

For the purposes of determining the remuneration due for additional services as may be agreed under Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.

#### 6.4 Terms and Conditions of Payment

Payments will be made to the account of the Consultant and according to the payment schedule stated in the SC. Unless otherwise stated in the SC, the first payment shall be made against the provision by the Consultant of a bank guarantee for the same amount and shall be valid for the period stated in the SC. Any other payment shall be made after the conditions listed in the SC for such payment have been met and the Consultant has submitted an invoice to the Client specifying the amount due.

# 6.5 Interest on Delayed Payment

Payment shall be made within thirty (30) days of receipt of invoice and the relevant documents specified in Clause 6.4. If the Client has delayed payments beyond thirty (30) days after the due date hereof, simple interest shall be paid to the Consultant for each day of delay at a rate three percentage points above the prevailing Central Bank of Kenya's average rate for base lending.

#### 7 SETTLEMENT OF DISPUTES

7.1 Amicable Settlement The Parties shall use their best efforts to settle

amicably all disputes arising out of or in connection

with this Contract or its interpretation.

7.2 Dispute Settlement

Any dispute between the Parties as to matters arising pursuant to this Contract that cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party's request for such amicable settlement may be referred by either Party to the arbitration and final decision of a person to

be agreed between the Parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed by the Chairman of the Chartered Institute of Arbitrators, Kenya Branch, on

the request of the applying party.

#### III SPECIAL CONDITIONS OF CONTRACT

Clause	GC An	nenaments o	General Condition	
1.1(i)	Th	e Member in	Charge is	[name of Member]
1.4	Th	e addresses a	are:	
	Cli	ent:	KCE	P-CRAL
	Att	ention:	SENIOR PROGRAI	MME CORDINATOR_
	Te	ephone:	0770 174 188	Telex;
	Fa	csimile:		
	Со	nsultant:		
	Att	ention:		
	Te	ephone;		
	Te	ex:		
	Fa	csimile:		
1.6	Th	e Authorized	Representatives are:	
		r the Client: CEP-CRAL		OGRAMME CORDINATOR
	Fo	r the Consult	ant:	
2.1	Up		ich this Contract sha n of the Contract ar	ll come into effect:  Id Holding of the inception
2.2	Th	e period shall	l be <b>five months</b> (	OR TWENTY WEEKS.
2.3	The risks	and coverag	ge shall be:	
	(i)		ž.	400,000. The Cover should signing the contract.
	(ii)	Loss of or	damage to equipmen	nt and property <b>N/A</b>

- 2.4(a) The amount in foreign currency or currencies is\_[Insert amount].
- 2.4(b) The amount in local Currency is \_\_\_\_\_ [Insert amount]
- 2.5. Payments shall be made according to the following schedule:
  - (a) 1<sup>st</sup> Payment: 30% on submission and acceptance of inception report detailing the approaches, methodologies, timelines, and milestones associated with the consultancy;
  - **(b) 2<sup>nd</sup> Payment:** 30% on submission and approval of an interim/draft report, draft IKMS, draft tools and manuals setting out;
    - j) Draft IKMS and strategy, communication and visibility strategy (reference to be built on the current CVP), tools and manuals
    - iv) Goals and SMART targets of the proposed IKMS and strategy and communication and visibility strategy (that include, tested IKMS and documentation of the system requirement, validated tools and manuals, PCU and Partners trained on the use of the IKMS, validated of the various proposed media activities, validated and approved sample online publications, developed and approved social media campaigns, developed and approved radio including local languages aired, developed and approved 1 newsletter, One news release developed, reviewed web-sites to accommodate the various IKMS and Communication and Visibility Strategy, Reviewed, developed and approved Programme promotional materials for enhanced visibility)
    - v) A detailed analysis identifying the settings, channels and media for reaching the various stakeholders.
  - c) **Final Payment:** 40% upon satisfactory acceptance of an operational final IKMS and strategy, communication and visibility strategy together with an implementation plan and framework for the two years.

The submission and approval of reports shall be subject to final acceptance by the PCU and IFAD.

#### **IV** Appendices

#### APPENDIX A - DESCRIPTION OF THE SERVICES

Give detailed descriptions of the Services to be provided, dates for completion of various tasks, place of performance for different tasks, specific tasks to be approved by Client, etc.

#### APPENDIX B - REPORTING REQUIREMENTS

List format, frequency, and contents of reports; persons to receive them; dates of submission; etc. If no reports are to be submitted, state here "Not applicable."

#### APPENDIX C- KEY PERSONNEL AND SUBCONSULTANTS

- List under: C-1 Titles [and names, if already available], detailed job descriptions and minimum qualifications of Personnel and staff-months for each.
  - C-2 List of approved Sub consultants (if already available); same information with respect to their Personnel as in C-1.

#### APPENDIX D - BREAKDOWN OF CONTRACT PRICE IN FOREIGN CURRENCY

List here the elements of cost used to arrive at the breakdown of the lump-sum price – foreign currency portion:

- 1. Monthly rates for Personnel (Key Personnel and other Personnel).
- 2. Reimbursable expenditures.

This appendix will exclusively be used for determining remuneration for additional services.

#### APPENDIX E - BREAKDOWN OF CONTRACT PRICE IN LOCAL CURRENCY

List here the elements of cost used to arrive at the breakdown of the lump-sum price – local currency portion.

- 1. Monthly rates for Personnel (Key Personnel and other Personnel).
- 2. Reimbursable expenditures.

This appendix will exclusively be used for determining remuneration for additional services.

#### APPENDIX F - SERVICES AND FACILITIES PROVIDED BY THE CLIENT

All the necessary records/documents/information and facilitations needed.

#### APPENDIX G - LETTER OF NOTIFICATION OF AWARD

	Address of Procuring Entity
	render No.
	Tender Name
	s to notify that the contract/s stated below under the above mentioned tender been awarded to you.
1.	Please acknowledge receipt of this letter of notification signifying your acceptance.
2.	The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
3.	You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.
	(FULL PARTICULARS)
	SIGNED FOR ACCOUNTING OFFICER

#### LIST OF APPENDICES

Appendix A: Terms of Reference and Scope of Services

Appendix B: Consultant's Personnel

Appendix C: Consultant's reporting Obligations

#### MANDATORY CONFIDENTIAL BUSINESS QUESTIONNAIRE

(Must be filled by all applicants or Tenderers' who choose to participate in this tender)

Name of Applicant(s)
You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) whichever applied to your type
You are advised that it is a serious offence to give false information on this form will lead to automatic disqualification/termination of your business proposal at your cost.
Part 1 -General Business Name
Location of Business Premises
Plot No Street/Road Postal address Tel No.
Fax Email
Nature of Business (Attach Company Profile)
Registration Certificate No. (Attach Copy)
Tax Compliance No (Attach Copy)
Maximum value of business which you can handle at any one time -
Ksh
Name of your bankers
Branch
Bank Account Number
Payment Terms

Part 2 (a) – Sole Proprietor		
Your name in		
fullAge	• • • • • • • • • • • • • • • • • • • •	•••••
Nationality		Country of
Origin		country or
Citizenship details		
If a Kenyan Citizen, indicate under Citizens	hip Details whether by Bird	th, Naturalization or
		·
Part 2 (b) – Partnership		
Given details of partners as follows		
Name Nationality	Citizenship details	Shares
1		
2		
3		
4		•••••
If a Kenyan Citizen, indicate under Citizens	hin Details whether hu Bir	th Naturalization or
Registration	The Delans whether by But	in, ivalaralization or
Tregion and the		
Don't O (a) Don't town I Common and		
Part 2 (c) – Registered Company		
Private or Public	1.1.	
(Attach brochures or annual reports in case of	public companies)	
Ot - t - t - t		
State the nominal and issued capital of comp Nominal Kshs. Issued Kshs.	any	
Nominal Ksiis. Issued Ksiis.		
Give details of all directors as follows		
	Citizenship details	Shares
1	_	
2		
3		
4		

contact person.
1. CompanyTel/ Mobile
Contact PersonDesignation
2. CompanyTel/Mobile
Contact PersonDesignation
3. CompanyTel/Mobile
Contact PersonDesignation
4. CompanyTel/Mobile
Contact PersonDesignation
Part 4-(a) Debarment
I/We declare that I/We have not been debarred from any procurement process and shall not engage in any fraudulent or corrupt acts with regard to this or any other tender by the KCEP-CR and any other public or private institutions.
Full Names
Signature
Dated thisday of2017
In the capacity of
Duly authorized to sign Tender for and on behalf of
Part 4-(b) Bankruptcy / Insolvency / receivership.
I/We declare that I/We have not been declared bankrupt or insolvent by the competent Authorities in Kenya and neither are we under receivership:
Full Names
Signature
Dated thisday of2017
Duly authorized to sign Tender for and on behalf of
Part 4-(c) -Criminal Offence  I/We,(Name (s) of Director(s)):-
a)

c)
Signed
For and on behalf of M/s
In the capacity of
Dated this
Suppliers' / Company's Official Rubber Stamp
Part 4-(d) Conflict of Interest
I/We, the undersigned state that I / We have no conflict of interest in relation to this procurement: a)
b)
c)
d)
For and on behalf of M/s
In the capacity of
Dated this
Suppliers' / Company's Official Rubber Stamp
Part 4-(e) – Interest in the Firm:
Is there any person/persons in KCEP-CRAL or any other public institution who has interest in the Firm?
Yes/No (Delete as necessary)
Institution
(Title) (Signature) (Date)

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Part 7Declaration	
I/We the undersigned state that the above information is correct and that I/W CRAL to seek any other references concerning my/our company from whateverse.g. company registrar's office, banks etc.	
Full names	
	•••••
Signature	
For and on behalf of M/s	
In the capacity of	
Date Signature of Candidate	
Company's Rubber Stamp	•••••